Service Fees



Support at Home - Sydney North Shore and Northern Beaches - November 2025

Care Services Rates per hour unless otherwise noted	Monday - Friday	Saturday	Sunday	Public Holidays	
Clinical Supports ⁽¹⁾ : Such as nursing care, occupational therapy and physiotherapy.	Refer Additional Services Below.				
Independence ⁽²⁾ : Such as personal care, social support, in-home respite, community engagement and transport.	\$115.90	\$162	\$181	\$228	
Everyday Living ⁽²⁾ : Such as domestic assistance, meals, home maintenance and repairs.	\$115.90	\$162	\$181	\$228	
Care Management: Ongoing management of client supports.	\$120				
After Hour/Support Services: 10pm - 6am	\$133	\$172	\$204	\$228	
Sleepovers ⁽³⁾ 10pm-6am: An additional 2 hours of care service must be booked immediately before or after the sleepover hours (this is not included in the fee quoted).	\$347	\$426	\$426	\$486	
Transport A travel premium will be added to the service rate where service provision involves the caregiver providing transport services.					
25 kms – 50 kms	\$56				
50 Kms +	\$120				
Additional Services					
(1) Clinical Supports: Will be coordinated by Dovida and provided via our Associated Providers. Services will be discussed and agreed at the time of booking. Dovida may apply an Administration/Processing fee.			Pricing v		
(2) Independence and Everyday Living: Services not provided directly by Dovida will be coordinated and provided via our Associated Providers. Services will be discussed and agreed at the time of booking. Dovida may apply an Administration/Processing fee.			agreed with the individual at the time of booking the service.		

(3) Sleepovers: Fixed base rate, for an eight hour booking, including one hour of total active non-scheduled work throughout the night (this may be used at different times during the night). If the Caregiver provides services for more than one hour, the service will revert to the appropriate hourly rate.

Cancellations

A 24-hour cancellation policy applies. Refer to your agreement for further details.

Two Hour Minimum per service. All Prices are GST exempt.

Service Fess



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Additional Care Services* Rates per hour unless otherwise noted	Rate	
Dietician or Nutritionist	\$168	
Occupational Therapist	\$550	
Exercise Physiologist	\$234	
Physiotherapy	\$242	
Podiatrist	\$242	
Speech Pathologist	\$209	
Remedial Masseuse	\$150	
Social Worker	N/A per quote	
Meal Delivery	\$15	
Gardening	\$88	
Expenses for home maintenance and repairs	N/A per quote	
Enrolled Nurse (rates vary by day) • Weekdays	\$160	
Registered Nurse (rates vary by day) • Weekdays	\$170.50	

^{*}Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget.

If you choose your own subcontractor to deliver services, a higher rate may apply.

Other services not included in this list may be covered by your funding.

Please refer to the official $\underline{\text{Support at Home service list}}$ for details: $\underline{\text{www.health.gov.au/sites/default/files/2025-08/support-at-home-service-list.pdf}}$