

Price List

Support at Home – 1 November 2025



Care Services	Monday - Friday	Saturday	Sunday	Public Holidays
Rates per hour unless otherwise noted				
Independence⁽²⁾ Such as personal care, social support, in-home respite, community engagement and transport.	\$122	\$151	\$183	\$205
Everyday Living⁽²⁾ Such as domestic assistance, meals, home maintenance and repairs.	\$122	\$151	\$183	\$205
Care Management Ongoing management of client supports.	\$120			
Worked Evening Care/Support Services: Services that start or finish between 10 pm - 6 am will incur this rate for the entire service.	\$133	\$165	\$202	\$226
Sleepovers⁽³⁾ Must be booked with a four-hour service immediately before or after the Sleepover.	\$250	\$250	\$250	\$325
Transport A travel premium will be added to the service rate where service provision involves the caregiver providing transport services.				
25km – 50kms	\$49			
50 kms - 100 kms	\$98			
100 kms - 150 kms	\$172			
150 kms +	\$353			
Additional Services				
(1) Clinical Supports Will be coordinated by Dovida and provided via our Approved Service Provider partners. Services will be discussed and agreed with the individual at the time of booking. The price includes an overhead fee to cover additional sub-contracting costs.			Pricing will be discussed and agreed with the individual at the time of booking the service.	
(2) Independence and Everyday Living Services not provided directly by Dovida will be coordinated and provided via our Approved Service Provider partners. Services will be discussed and agreed with the individual at the time of booking. The price includes an overhead fee to cover additional sub-contracting costs.				
(3) Sleepovers Fixed base rate, for an eight hour booking, including one hour of total active non-scheduled work throughout the night (this may be used at different times during the night). If the caregiver provides services for more than one hour, a Worked Evening rate will be charged in 15 minute increments.				
Cancellations A 24-hour cancellation policy applies. Refer to your agreement for further details.				

Dovida Melbourne Outer East
dovida.com.au 1300 008 018

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Additional Care Services* Rates per hour unless otherwise noted	Rate
Dietician or Nutritionist	\$300
Occupational Therapist	\$275
Exercise Physiologist	\$115
Physiotherapy	\$160
Podiatrist	\$160
Speech Pathologist	\$300
Remedial Masseuse	\$121
Social Worker	\$300
Meal Delivery	\$15
Gardening	\$110
Expenses for home maintenance and repairs	N/A per quote
Enrolled Nurse (rates vary by day) - Weekdays - Saturday - Sunday - Public Holidays	\$133 \$183 \$239 \$277
Registered Nurse (rates vary by day) - Weekdays - Saturday - Sunday - Public Holidays	\$153 \$203 \$259 \$297

*Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget.

If you choose your own subcontractor to deliver services, a higher rate may apply.

Other services not included in this list may be covered by your funding.

Please refer to the official [Support at Home service list](#) for details:

www.health.gov.au/sites/default/files/2025-08/support-at-home-service-list.pdf

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