

Support at Home Price List

Effective 1 July 2026



Care Services (Rates per hour based on a two-hour service unless otherwise noted)	Monday - Friday	Saturday	Sunday	Public Holidays
Independence ⁽¹⁾				
Group Social Support Individual Social Support Accompanied Activities Cultural Support Assistance with self-care and activities of daily living (personal care) Flexible respite	\$127.75	\$159.00	\$189.00	\$235.00
Worked Evening Care/Support Services 8.00 pm – 6.00 am	\$145.00	\$159.00	\$189.00	\$235.00
Sleepovers ^{(1) (2)} Must be booked with a four-hour service immediately before or after the Sleepover.	\$843.00	\$932.00	\$1,051.00	\$1,269.00
Everyday Living ⁽¹⁾				
General house cleaning Shopping assistance Gardening Meal preparation	\$127.75	\$159.00	\$189.00	\$235.00
Care Management ⁽³⁾				
Support at Home Care Management	\$125.00 per hour			

Transport (A travel premium will be added to the service rate where service provision involves the caregiver providing transport services)			
25 km – 50 kms		25 kms – 50 kms	\$53.00
50 km – 100 kms		50 kms – 100 kms	\$135.00
100 km – 150 kms		100 kms – 150 kms	\$188.00
150 kms +		150 kms +	\$300.00

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Additional Care Services ⁽⁴⁾ (Rates per hour unless otherwise noted)

Pricing will be discussed and agreed with the individual at the time of booking the service.

Clinical Supports (Registered Nurse)	Rate	Clinical Supports (Enrolled Nurse)	Rate
Weekdays	\$130	Weekdays	\$ 88
Saturday	\$170	Saturday	\$140
Sunday	\$195	Sunday	\$165
Clinical Supports (Allied Health)		Independence ⁽¹⁾	
Physiotherapist	\$125	Acupuncturist	\$110
Occupational Therapist	\$360	Chiropractor	\$125
Podiatrist	\$180	Remedial Masseuse	\$120
Exercise Physiologist	\$130		
Speech Pathologist	\$390	Everyday Living ⁽¹⁾	
Social Worker	\$140	Meal Delivery	\$36
Counselling	\$198	Home Maintenance and Repairs	\$143
Dietician or Nutritionist	\$360	Gardening	\$110

(1) Co-contributions may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia.

(2) Sleepovers: An eight-hour service, including one hour of total active non-scheduled work throughout the night (this may be used at different times during the night). If the caregiver provides services for more than one hour, a Worked Evening rate will be charged in 15-minute increments.

(3) Care Management: Under the Support at Home program, care management funding is pooled and used flexibly to coordinate support across all clients.

(4) Additional Care Services: Dovida will coordinate services through our approved Associated Provider partners. All prices are inclusive of any Administration/Processing fees. Pricing will be discussed and agreed upon in your quarterly budget, or at the time of booking. Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget. If you choose an Associated Provider outside of our approved partners, a different rate may apply.

Service List: Please refer to the official [Support at Home service list](#) for a full list of services that may be covered under your funding.

Cancellations: A 24-hour cancellation policy applies. Refer to your agreement for further details.