FEE SCHEDULE

Dovida Sunshine Coast & Gympie

Support at Home effective from 1 July 2026

Dovida Care Services Rates per hour unless otherwise noted. Two-hour minimum per engagement.		**Monday - Friday**	**Saturday**	**Sunday**	**Public Holiday**
Clinical Services Such as personal care, non-clinical continence assistance		$125.00	$171.00	$207.00	$248.00
Care Management Under the Support at Home program, care management funding is pooled and used flexibly to coordinate support across all clients.		$140.00 per hour			
Independence* Such social support, in home respite, community engagement, accompanied activities (travel not included)		$123.00	$168.00	$204.00	$244.00
Accompanied activities up to 25km		$134.00	$179.00	$215.00	$255.00
A travel premium will be added to the Accompanied Activities service rate where service provision involves the Caregiver providing transport services.	25 km – 50 km	$36.00			
	50 km – 100 km	$91.00			
	100 km – 150 km	$142.00			
	150 km – 200 km	$192.00			
	200 km – 300 km	$300.00			
	over 300 km	Accompanied activities rate up to 25km +$1.68/km			
Everyday Living* such as domestic assistance, meals preparation, light gardening, home maintenance and repairs, shopping assistance (travel not included)		$123.00	$168.00	$204.00	$244.00
Shopping Assistance up to 25 km		$134.00	$179.00	$215.00	$255.00
A travel premium will be added to the Shopping Assistance service rate where service provision involves the Caregiver providing transport services.	25 km – 50 km	$36.00			
	50 km – 100 km	$91.00			
	100 km – 150 km	$142.00			
	150 km – 200 km	$192.00			
	200 km – 300 km	$300.00			
	over 300 km	Shopping assistance rate up to 25km +$1.68/km			
Self-funded Services Privately funded, stand alone or top up services		$93.90	$137.00	$169.00	$207.00
Transport Services Privately funded service where a Caregivers uses their car to transport a client or to do shopping or other errands on behalf of a client		$1.68/km			
Evening Care/Support Services (8pm-midnight) Please note any service that start and finish between 8pm-midnight will incur the hourly rate for the entire service		$130.00	$168.00	$204.00	$244.00
Sleepovers Sleepover service (12 hours) equalling 4 hours of active work before or after an 8 hour sleepover		$617.00	$736.00	$873.00	$1043.00
Active Service during Sleepover If the Caregiver provides services during the night, a minimum of one hour Active Service during Sleepover rate will be charged. Any time after will be charged at 15min increments		$184.00	$184.00	$204.00	$244.00
Active Night (10 hour shift minimum)		$136.00	$168.00	$204.00	$244.00

***Co-contributions** may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia.

Care Services available to you

Companionship & social activities	Dementia Care	Medication reminders	Transport to outings, appointments & for shopping
Light housekeeping including making bed & changing linen	In home respite care	Personal care including shower assistance or supervision	Palliative Care
Continence Support	24-hour care	Meal planning & preparation	Support from hospital to home

Additional Services	
Clinical Services Such as nursing care, occupational therapy and physiotherapy	Will be coordinated by Dovida and provided via our Associated Provider partners. Refer to My Aged Care Portal Dovida Sunshine Coast | Find a Provider | My Aged Care for the most frequently charged price. Dovida may apply an Administration Fee up to 20%
Independence	
Indirect transport (CabCharge)	Base Fare (Actual Trip Cost) + Administration Fee up to 20%
Therapeutical services for independent living such as remedial massage, osteopath, chiropractor and other	Will be coordinated by Dovida and provided via our Associated Provider partners. Refer to My Aged Care Portal Dovida Sunshine Coast | Find a Provider | My Aged Care for the most frequently charged price. Dovida may apply an Administration Fee up to 20%
Everyday Living	
General house cleaning, Gardening, Assistance with home maintenance and repairs and Meal delivery	Will be coordinated by Dovida and provided via our Associated Provider partners. Refer to My Aged Care Portal Dovida Sunshine Coast | Find a Provider | My Aged Care for the most frequently charged price. Dovida may apply an Administration Fee up to 20%

Service List	Please refer to the official Support at Home service list for a full list of services that may be covered under your funding
Cancellation Policy	A 24-hour cancellation policy applies. Refer to your Support at Home Agreement for further details
Public Holidays	Services scheduled on a Public Holiday will continue uninterrupted unless Dovida is notified in writing to amend by participant

Dovida Sunshine Coast & Gympie

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