

Support at Home Price List

Effective 1 July 2026



Care Services (Rates per hour based on a two-hour service unless otherwise noted)	Monday - Friday	Saturday	Sunday	Public Holidays
Independence ⁽¹⁾				
Group Social Support Individual Social Support Accompanied Activities Cultural Support Assistance with self-care and activities of daily living (personal care) Flexible respite	\$121.90	\$156	\$188	\$220
Worked Evening Care/Support Services 8.00 pm – 6.00 am	\$140	\$156	\$188	\$220
Sleepovers ^{(1) (2)} Must be booked with a four-hour service immediately before or after the Sleepover.	\$258	\$296	\$296	\$333
Everyday Living ⁽¹⁾				
General house cleaning Shopping assistance Gardening Meal preparation	\$121.90	\$156	\$188	\$220
Care Management ⁽³⁾				
Support at Home Care Management	\$125			

Transport (A travel premium will be added to the service rate where service provision involves the caregiver providing transport services)	
0 km – 49 kms	Included in hourly rate
50 kms – 100 kms	\$101
Over 100kms ⁽⁴⁾	\$155

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Additional Care Services ⁽⁵⁾ (Rates per hour unless otherwise noted)			
Clinical Supports (Registered Nurse)	Rate	Clinical Supports (Enrolled Nurse)	Rate
Weekdays	\$138.60	Weekdays	\$112.20
Saturday	\$207.90	Saturday	\$168.30
Sunday	\$242.55	Sunday	\$196.35
Clinical Supports (Allied Health)		Independence ⁽¹⁾	
Physiotherapist	\$348	Acupuncturist	\$209
Occupational Therapist	\$357	Chiropractor	\$209
Podiatrist	\$263	Remedial Masseuse	\$215
Exercise Physiologist	\$237		
Speech Pathologist	\$325	Everyday Living ⁽¹⁾	
Social Worker	\$209	Meal Delivery (<i>dependent on quantity and item ordered</i>)	\$6.50
Counselling	\$209	Home Maintenance and Repairs (<i>quoted per service</i>)	\$154
Dietician or Nutritionist	\$306	Gardening	\$154

- (1) Co-contributions** may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia.
- (2) Sleepovers:** An eight-hour service including less than one hour of total active non-scheduled work throughout the night. If the caregiver provides services for one hour or more or is required to wake up two or more times throughout the evening, a Worked Evening rate will be charged for the full overnight period.
- (3) Care Management:** Under the Support at Home program, care management funding is pooled and used flexibly to coordinate support across all clients.
- (4) Travel:** If transport service is to exceed 100km, the appropriate travel premium will be attached per hour of service corresponding with total kilometers travelled within the scheduled hour.
- (5) Additional Care Services:** Dovida will coordinate services through our approved Associated Provider partners. All prices are inclusive of any Administration/Processing fees. Pricing will be discussed and agreed upon in your quarterly budget, or at the time of booking. Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget. If you choose an Associated Provider outside of our approved partners, a different rate may apply.

Service List: Please refer to the official [Support at Home service list](#) for a full list of services that may be covered under your funding.

Cancellations: A 24-hour cancellation policy applies. Refer to your agreement for further details.

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