

# Support at Home Price List

Effective 1 July 2026



| Care Services<br>(Rates per hour based on a two-hour service unless otherwise noted)                                                                                                                                                  |       | Monday -<br>Friday   | Saturday | Sunday | Public<br>Holidays |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|----------------------|----------|--------|--------------------|
| Independence <sup>(1)</sup>                                                                                                                                                                                                           |       |                      |          |        |                    |
| Group Social Support<br>Individual Social Support<br>Accompanied Activities<br>Cultural Support<br>Assistance with self-care and activities of daily living (personal care)<br>Flexible respite                                       |       | \$128                | \$158    | \$192  | \$215              |
| Worked Evening Care/Support Services<br>8.00 pm – 6.00 am                                                                                                                                                                             |       | \$140                | \$173    | \$212  | \$237              |
| Sleepovers <sup>(1) (2)</sup><br>Must be booked with a four-hour service immediately before or after the Sleepover.                                                                                                                   |       | \$263                | \$263    | \$263  | \$341              |
| Live-in Care <sup>(1)</sup><br>Supports clients to remain safely and independently at home, with a caregiver residing in the home for a set period to provide consistent, tailored support.<br>Packages start from 30 hours per week. |       | Price on application |          |        |                    |
| Everyday Living <sup>(1)</sup>                                                                                                                                                                                                        |       |                      |          |        |                    |
| General house cleaning<br>Shopping assistance<br>Gardening<br>Meal preparation                                                                                                                                                        |       | \$128                | \$158    | \$192  | \$215              |
| Care Management <sup>(3)</sup>                                                                                                                                                                                                        |       |                      |          |        |                    |
| Support at Home Care Management                                                                                                                                                                                                       |       | \$132                |          |        |                    |
| Transport (A travel premium will be added to the service rate where service provision involves the caregiver providing transport services)                                                                                            |       |                      |          |        |                    |
| 25 km – 50 kms                                                                                                                                                                                                                        | \$51  | 50 kms – 100 kms     |          |        | \$103              |
| 100 kms – 150 kms                                                                                                                                                                                                                     | \$181 | 150 kms +            |          |        | \$370              |
| Additional Care Services <sup>(4)</sup> (Rates per hour unless otherwise noted)                                                                                                                                                       |       |                      |          |        |                    |

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Effective 1 July 2026



| <b>Clinical Supports</b> (Registered Nurse) | <b>Rate</b> | <b>Clinical Supports</b> (Enrolled Nurse) | <b>Rate</b> |
|---------------------------------------------|-------------|-------------------------------------------|-------------|
| Weekdays                                    | \$230       | Weekdays                                  | \$190       |
| Saturday                                    | \$290       | Saturday                                  | \$240       |
| Sunday                                      | \$310       | Sunday                                    | \$260       |
| <b>Clinical Supports</b> (Allied Health)    |             | <b>Independence</b> <sup>(1)</sup>        |             |
| Physiotherapist                             | \$407       | Acupuncturist                             | \$270       |
| Occupational Therapist                      | \$457       | Remedial Masseuse                         | \$231       |
| Podiatrist                                  | \$464       | Osteopathy                                | \$235       |
| Exercise Physiologist                       | \$336       | <b>Everyday Living</b> <sup>(1)</sup>     |             |
| Speech Pathologist                          | \$380       | Meal Delivery                             | \$20        |
| Social Worker                               | \$330       | Home Maintenance and Repairs              | \$380       |
| Dietician or Nutritionist                   | \$204       | Gardening                                 | \$140       |

- (1) Co-contributions** may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia.
- (2) Sleepovers:** An eight-hour service, including one hour of total active non-scheduled work throughout the night (this may be used at different times during the night). If the caregiver provides services for more than one hour, a Worked Evening rate will be charged in 15-minute increments.
- (3) Care Management:** Under the Support at Home program, care management funding is pooled and used flexibly to coordinate support across all clients.
- (4) Additional Care Services:** Dovida will coordinate services through our approved Associated Provider partners. All prices are inclusive of any Administration/Processing fees. Pricing will be discussed and agreed upon in your quarterly budget, or at the time of booking. Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget. If you choose an Associated Provider outside of our approved partners, a different rate may apply.
- Service List:** Please refer to the official [Support at Home service list](#) for a full list of services that may be covered under your funding.
- Cancellations:** A 24-hour cancellation policy applies. Refer to your agreement for further details.
- Visit Times:** Hourly services may be available based on individual needs and service requirements, starting from \$150 per hour (Mon-Fri).