Support at Home Price List

Effective 1 October 2026

Dovida™

Care Services (Rates per hour based on a two-hour service unless otherwise noted)	Monday - Friday	Saturday	Sunday	Public Holidays
Clinical				
Assistance with self-care and activities of daily living (personal care)	$128	$158	$192	$215
Independence [1]				
Group Social Support Individual Social Support Accompanied Activities Cultural Support Flexible respite	$128	$158	$192	$215
Worked Evening Care/Support Services 8.00 pm – 6.00 am	$140	$173	$212	$237
Sleepovers [1] [2] Must be booked with a four-hour service immediately before or after the Sleepover.	$263	$263	$263	$341
Live-in Care [1] Supports clients to remain safely and independently at home, with a caregiver residing in the home for a set period to provide consistent, tailored support. Packages start from 30 hours per week.	Price on application			
Everyday Living [1]				
General house cleaning Shopping assistance Gardening Meal preparation	$128	$158	$192	$215
Care Management [3]				
Support at Home Care Management	$132			

Transport (A travel premium will be added to the service rate where service provision involves the caregiver providing transport services)			
25 km – 50 kms	$51	50 kms – 100 kms	$103
100 kms – 150 kms	$181	150 kms +	$370

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Additional Care Services [4] (Rates per hour unless otherwise noted)			
Clinical Supports (Registered Nurse)	**Rate**	**Clinical Supports** (Enrolled Nurse)	**Rate**
Weekdays	$175	Weekdays	$175
Saturday	$185	Saturday	$185
Sunday	$165	Sunday	$165
Clinical Supports (Allied Health)		**Independence** [1]	
Physiotherapist	$245	Acupuncture	$100
Occupational Therapist	$245	Chiropractor	$220
Podiatrist	$305	Remedial Masseuse	$180
Exercise Physiologist	$195		
Speech Pathologist	$290	**Everyday Living** [1]	
Social Worker	$330	Meal Delivery	$15
Counselling	$220	Home Maintenance and Repairs	$110
Dietician or Nutritionist	$200	Gardening	$175

(1) Co-contributions may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia.
(2) Sleepovers: An eight-hour service, including one hour of total active non-scheduled work throughout the night (this may be used at different times during the night). If the caregiver provides services for more than one hour, a Worked Evening rate will be charged in 15-minute increments.
(3) Care Management: Under the Support at Home program, care management funding is pooled and used flexibly to coordinate support across all clients.
(4) Additional Care Services: Dovida will coordinate services through our approved Associated Provider partners. All prices are inclusive of any Administration/Processing fees. Pricing will be discussed and agreed upon in your quarterly budget, or at the time of booking. Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget. If you choose an Associated Provider outside of our approved partners, a different rate may apply.

Service List: Please refer to the official Support at Home service list for a full list of services that may be covered under your funding.

Cancellations: A 24-hour cancellation policy applies. Refer to your agreement for further details.

Visit Times: Hourly services may be available based on individual needs and service requirements, starting from $150 per hour (Mon-Fri).

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