

# Support at Home Price List

Effective 1 July 2026



| Care Services<br>(Rates per hour based on a two-hour service unless otherwise noted)                                                                                                                                                  | Monday -<br>Friday   | Saturday | Sunday | Public<br>Holidays |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------|--------|--------------------|
| Independence <sup>(1)</sup>                                                                                                                                                                                                           |                      |          |        |                    |
| Group Social Support<br>Individual Social Support<br>Accompanied Activities<br>Cultural Support<br>Assistance with self-care and activities of daily living (personal care)<br>Flexible respite                                       | \$128                | \$158    | \$192  | \$215              |
| Worked Evening Care/Support Services<br>8.00 pm – 6.00 am                                                                                                                                                                             | \$140                | \$173    | \$212  | \$237              |
| Sleepovers <sup>(1) (2)</sup><br>Must be booked with a four-hour service immediately before or after the Sleepover.                                                                                                                   | \$263                | \$263    | \$263  | \$341              |
| Live-in Care <sup>(1)</sup><br>Supports clients to remain safely and independently at home, with a caregiver residing in the home for a set period to provide consistent, tailored support.<br>Packages start from 30 hours per week. | Price on application |          |        |                    |
| Everyday Living <sup>(1)</sup>                                                                                                                                                                                                        |                      |          |        |                    |
| General house cleaning<br>Shopping assistance<br>Gardening<br>Meal preparation                                                                                                                                                        | \$128                | \$158    | \$192  | \$215              |
| Care Management <sup>(3)</sup>                                                                                                                                                                                                        |                      |          |        |                    |
| Support at Home Care Management                                                                                                                                                                                                       | \$132                |          |        |                    |

| <b>Transport</b> (A travel premium will be added to the service rate where service provision involves the caregiver providing transport services) |       |                  |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-------|------------------|-------|
| 25 km – 50 kms                                                                                                                                    | \$51  | 50 kms – 100 kms | \$103 |
| 100 kms – 150 kms                                                                                                                                 | \$181 | 150 kms +        | \$370 |

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| <b>Additional Care Services <sup>(4)</sup></b> (Rates per hour unless otherwise noted)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |             |                                           |             |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------------------------------------|-------------|
| <b>Clinical Supports</b> (Registered Nurse)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Rate</b> | <b>Clinical Supports</b> (Enrolled Nurse) | <b>Rate</b> |
| Weekdays                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | \$200       | Weekdays                                  | \$160       |
| Saturday                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | \$280       | Saturday                                  | \$190       |
| Sunday                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$300       | Sunday                                    | \$280       |
| Public Holidays                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | \$315       |                                           |             |
| <b>Clinical Supports</b> (Allied Health)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |             | <b>Independence <sup>(1)</sup></b>        |             |
| Physiotherapist                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | \$190       | Acupuncture                               | \$100       |
| Occupational Therapist                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$220       | Remedial Masseuse                         | \$200       |
| Podiatrist                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | \$240       | Chiropractic                              | \$330       |
| Exercise Physiologist                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | \$220       |                                           |             |
| Speech Pathologist                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | \$292       | <b>Everyday Living <sup>(1)</sup></b>     |             |
| Social Worker                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | \$200       | Meal Delivery                             | \$14        |
| Counselling                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | \$200       | Home Maintenance and Repairs              | \$250       |
| Dietician or Nutritionist                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | \$240       | Gardening                                 | \$110       |
| <p><b>(1) Co-contributions</b> may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia.</p> <p><b>(2) Sleepovers:</b> An eight-hour service, including one hour of total active non-scheduled work throughout the night (this may be used at different times during the night). If the caregiver provides services for more than one hour, a Worked Evening rate will be charged in 15-minute increments.</p> <p><b>(3) Care Management:</b> Under the Support at Home program, care management funding is pooled and used flexibly to coordinate support across all clients.</p> <p><b>(4) Additional Care Services:</b> Dovida will coordinate services through our approved Associated Provider partners. All prices are inclusive of any Administration/Processing fees. Pricing will be discussed and agreed upon in your quarterly budget, or at the time of booking. Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Partner will advise of any impacts to your services and budget. If you choose an Associated Provider outside of our approved partners, a different rate may apply.</p> |             |                                           |             |
| <b>Service List:</b> Please refer to the official <a href="#">Support at Home service list</a> for a full list of services that may be covered under your funding.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |             |                                           |             |
| <b>Cancellations:</b> A 24-hour cancellation policy applies. Refer to your agreement for further details.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |             |                                           |             |
| <b>Visit Times:</b> Hourly services may be available based on individual needs and service requirements, starting from \$150 per hour (Mon-Fri).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |                                           |             |

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