

# Supports at Home Service Fees



**Dovida**  
Your Life, Your Way

Effective 1<sup>st</sup> July 2026

Dovida Geelong is committed to delivering high-quality, safe, and personalised care that supports your independence and well-being. Our services are designed to help you **live your life, your way**.

## Independence

**Personal Care** includes assistance with self-care and activities of daily living, assistance with the self-administration of medication, continence management (non-clinical).

**Social support and community engagement** includes group social support, individual social support, accompanied activities, cultural support, digital education and support, assistance to maintain personal affairs, expenses to maintain personal affairs.

**Respite** includes support provided by someone other than your usual informal carer eg family member. It can be provided by an individual or group, in the home or community setting.

**Transport** of up to 30km return trips.

Service rate per hour	Weekday Day	Weekday Afterhours	Saturday	Sunday	Public Holiday
2 hours minimum	\$122.00	\$140.00	\$163.00	\$206.00	\$242.00
Under 2-hour service	\$183.80	\$197.00	\$244.00	\$306.00	\$367.00

**Transport surcharges:** Travel premiums will be added to the service rate where service provision involves the caregiver providing transport services for the individual.

Tier 1 – between 1km and 30km	\$0.00
Tier 2 – between 31km and 50km	\$64.00
Tier 3 – between 51km and 100km	\$116.00
Tier 4 – over 100km	\$155.00

## Therapeutic services for independent living:

Delivered by external partners	Min per hour	Max per hour
Acupuncture	\$105.00	\$157.30
Chiropractic	\$176.00	\$329.12
Osteopathy	\$110.00	\$169.40
Remedial masseuse	\$115.50	\$264.01
Social support & community engagement	\$12.32	\$157.30

\*Pricing will be discussed and agreed with the client at the time of booking the service.

(The list above does not include all available therapeutic services).

# Supports at Home Service Fees



**Dovida**  
Your Life, Your Way

Effective 1<sup>st</sup> July 2026

## Independence continued

### 12-hour Sleepover:

A 12-hour Sleepover Night service consists of an INACTIVE 8-hour period between 10pm-6am where the Caregiver rests when the client rests & includes up to 1 hour of Wake time. (Additional wake time above 1 hour will be charged at the appropriate rates). The remaining 4 hours must be either immediately before or after the INACTIVE 8-hour period. The Service Fees below are an all-inclusive amount for the full 12-hour Sleepover Service.

### 24-hour Live-in Care:

A 24-hour live-in care service consists of one Caregiver being available for duty in a client's home for a 24-hour period. During this period, the Caregiver is required to provide no more than 8 hours of care and must have the opportunity to sleep for a continuous period of 8 hours (in a separate room with a bed). Additional charges may apply if more than 8 hours of care is required.

Fee per service	Monday to Thursday	Friday	Saturday	Sunday	Public Holiday
12-hour Sleepover (6pm to 6am)	\$875.00	\$875.00	\$1,024.00	\$1,195.00	\$1,399.00
12-hour Sleepover (10pm to 10am)	\$875.00	\$967.00	\$1,195.00	\$932.00	\$1,399.00
24-hour Live-in Care	\$977.00	\$977.00	\$1,243.00	\$1,550.00	\$1,907.00

## Everyday Living

**Domestic Assistance** includes essential light house cleaning, laundry services, shopping assistance, and meal preparation.

Service rate per hour	Weekday Day	Weekday Afterhours	Saturday	Sunday	Public Holiday
2 hours minimum	\$118.50	\$136.00	\$159.00	\$199.00	\$236.00
Under 2-hour service	\$178.40	\$191.00	\$237.00	\$297.00	\$357.00

**Home Maintenance and Repairs** includes gardening, assistance with home maintenance and repairs, expenses for home maintenance and repairs.

Delivered by external partner	Service rate per hour	
Home Maintenance and Repairs	Min: \$99 Max: \$120	
Delivered by external partner	Min per hour	Max per hour
Home Maintenance and Repairs	Quoted and consented by clients based on goals, needs & preferences	

G & G Healthcare Pty Ltd trading as Dovida Geelong | ABN 25 624 972 863

Suite 2, 186-192 Latrobe Terrace | Geelong West VIC 3218 | [Dovida.com.au](http://Dovida.com.au)

A number of Dovida® offices are independently owned and operated franchises.

SD.PRO.010.V1

# Supports at Home Service Fees



**Dovida**  
Your Life, Your Way

Effective 1<sup>st</sup> July 2026

## Clinical Supports

Delivered by external partners	Min per hour	Max per hour
Allied Health Therapy Assistant	\$119.90	\$239.58
Dietetics	\$220.00	\$248.90
Exercise Physiology	\$161.33	\$286.00
Nursing	\$148.50	\$473.79
Occupational Therapy	\$200.00	\$526.35
Physiotherapy	\$132.00	\$338.80
Podiatry	\$93.50	\$387.20
Psychologist	\$231.00	\$479.16
Speech Pathology	\$165.00	\$605.00

## Care Management & Additional Information

### Care Management:

Ongoing services for Care Planning, Service planning and management, monitoring, review and evaluation, and Support and education with 10% of your quarterly budget designated for care management.

### Additional Information:

#### Weekday Day

- A service that commences at or after 6:00am AND finishes at or before 8:00pm.

#### Weekday Afterhours

- A service that commences before 6:00am OR finishes after 8:00pm.

#### Cancellation Policy

- Cancellation fees will apply in accordance with the terms outlined in your service agreement.

#### Services and Items provided by external partners

- Services and items coordinated through external partners may attract an Administration/Coordination fee. Pricing will be discussed and agreed upon in your quarterly budget, or at the time of booking. External partners may update their fees from time to time.

#### Assistive Technology

- A 10% administration/coordination service fee, or \$500 (whichever is lower) is applied to the GST exclusive invoice received from an external partner.

#### Home Modifications

- A 15% administration/coordination service fee, or \$1,500 per project (whichever is lower) is applied to the GST exclusive invoice received from an external partner.

G & G Healthcare Pty Ltd trading as Dovida Geelong | ABN 25 624 972 863

Suite 2, 186-192 Latrobe Terrace | Geelong West VIC 3218 | [Dovida.com.au](http://Dovida.com.au)

A number of Dovida® offices are independently owned and operated franchises.

SD.PRO.010.V1